

Before You Install the Stratagy R3...

This checklist has been included with the Stratagy® Voice Processing system to assist you in a successful installation. Prior to installing the Stratagy Voice Processing system, **please read and complete both sides of this checklist.**

CAUTION! After making any significant program changes to the Stratagy, the system should be properly shutdown and restarted. This copies the most current database to the C:\Stratagy\Archive\Good directory for use by the Automatic System Recovery feature (see “Automatic System Recovery” in the R3 *Stratagy I&M Manual*). Failure to do so could result in the loss of customer information if the system loses power before it is properly shutdown and rebooted

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Handling the Stratagy Voice Processing System

Remember to always wear an anti-static wrist strap when handling electronic components.

- Check the items contained in the package against the packing list. Inspect all equipment for damage. If equipment is missing or damaged, contact the shipping company or your dealer sales specialist immediately.
- Save the original shipping box for re-use when transporting the system. The original packing material has been specifically designed to offer the Stratagy system with maximum protection.
- After removing the Stratagy system from the box, take the cover off of the system and verify each card in the system is properly seated in its slot and all cables are plugged all the way into their sockets. Once all connections are verified, reinstall the cover.

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Power Considerations

- Always connect the Stratagy system to a dedicated 110VAC or 220VAC outlet.
- If your Stratagy installation is in an area with unreliable power, you should also install a Power Conditioner to avoid any failures that can be caused by power fluctuations, including hardware failure and file corruption. A Toshiba recommended ONEAC™ Model ON400 (400 VA, 1/2 hour) UPS with Power Conditioner and Ground Bar is available (Part Number: ON400XRA-G0).

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System Administration

- Local Administration** can be performed on all PC-based Stratagy systems. The Stratagy 6D and 24D require an optional keyboard and monitor.

Note In order to maintain Stratagy system integrity, customer-supplied anti-virus software should be resident and active on any PC that is connected to the Stratagy system. Refer to Stratagy Technical Bulletin TB40-0017 for further information.

- Telephone Administration** is available on all Stratagy systems. A special System Administrator User ID mailbox (User ID 999) can be used by the System Administrators to add, delete and reset user mailboxes, change the time on the Stratagy system, reset User ID security code, add user's name to directory, record the system announcement and busy music, and shut down the system using the telephone dial pad.
- Remote Administration** on the Stratagy 24D and 24 Plus systems require an external modem be connected to the Stratagy's COM 2 port. (See the *Stratagy I&M Manual* for installation details.)

Note Stratagy 6D comes equipped with an internal modem.

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Telephone System Configuration

The Strategy Voice Processing system works with all Strata DK424/DK280, DK40i/DK40/DK16e/DK16, DK14/DK8 and DK24/DK56/DK96 (Release 4) systems.

- Make sure there are enough single line (analog) station ports on the Strata DK to support the number of Stratagy ports required.
- Strata DK needs to recognize the Strategy's DTMF signaling. Make sure an RRCS is installed on the DK424/DK280 RCTU, a K4RCU3, K5RCU, or K5RCU2 in the DK40i/DK40/DK16e/DK16, a QRCU in the DK14/DK8 or CRCU in the DK24/DK56/DK96.
- Run Program 03 and assign these code(s) where the DTMF receiver is installed:

DK424/DK280	DK40i/DK40/DK16e/DK16	DK24/DK56/DK96
Code 92, 93, or 94 for slot 00	Code 92 for slot 00	Code 92 or 93

Note When DK14/DK8 is powered On, Program 03 automatically assigns the correct code for the QRCU.

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SMDI Considerations

We recommend Simplified Message Desk Interface (SMDI) integration for optimum performance of both the Strategy and Strata systems.

- The Strata DK telephone system must be equipped with a PIOU/PIOUS, RSSU, or RSIU/RSIS card for SMDI integration.
- Strata DK424/DK280: SMDI is available on all processors. The A processor must have Release 3.1 software or higher.
- In the Strata DK's Program 03, set code 43 for PIOU/PIOUS, RSSU or code 49 for RSIU/RSIS cards.
- A serial cable must be installed between the PIOU/PIOUS/RSSU/RSIU and the Strategy.
- Refer to the *Strategy I&M Manual* for complete instructions on configuring Strategy Voice Processing systems for SMDI integration.

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Just a Few More Things...

- Make sure you have your *Strategy I&M Manual* and *Strata DK I&M and Programming Manuals* on hand for the installation. **Be sure to read the R3 Strategy I&M Manual before installing the system.**
- Remember to back up your database after installation.

If you have read and completed this checklist, installation will be a breeze!

OK, let's get started!